Betreff: Re: 24912: Maple - How are you? Von: "Brock (Maplesoft Support)" <support@maplesoft.com> Datum: 30.04.2020, 17:02 An: Andreas Zieritz <andreas.zieritz@node.no>

##- Please type your reply above this line -##

Brock (Maplesoft) Apr 30, 11:02 AM EDT

Hello Andreas

As noted in the Maple Primes thread attaching an .mla to a workbook may result in issues.

However I have created and example workbook, attached, that I believe shows how you can obtain the functionality you are seeking. In your workbook you need to include the code for your package files. To try and help keep the file structure understandable we recommend adding these under a folder named 'lib'.

Due to the structure of the workbook it is able to call this source file to be be used as a package.

If you wanted to enable these packages to be used on any worksheet, the cloud can be used to distribute and install packages similar to the Physics package for example.

When you have created a package workbook, similar to the attached, you can upload the files to the cloud. Full instructions are available at: <u>https://www.maplesoft.com/support/help/Maple</u>/view.aspx?path=worksheet/cloud/upload.

Be sure to select Package as the type when uploading. After it has been successfully saved you should then see it available and by clicking the install icon it will be installed to your machine;

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Test_package	0 🏠	2020-04-30	• 7 < î <u>4</u>

You may need to restart Maple for your ini file to update the libname path correctly, but the functions in the package should now be fully accessible.

Let us know if you have any further questions.

Regards, Brock, Manager Customer Success

Andreas Zieritz

Apr 30, 2:49 AM EDT

Thanks for the reply, however the questions remain unsolved as of today.

The easiest way would be if support could download the .zip file and see how it could be fixed.

- The first question is how to use a .mla library attachment in a workbook.
- Second question would be, how to upload a .mla library to Maple Cloud to be able to use it there.

Med vennlig hilsen Andreas Zieritz Sivilingeniør MSc mob: (+47) 48 02 85 71

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Den 2020-04-29 20:34, skrev Brock (Maplesoft Support):

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Brock (Maplesoft) Apr 29, 2:34 PM EDT

Hello Andreas

My colleague Liz shared your question with me from our technical support team and asked me to reach out to assist you.

I am glad to hear you have taken advantage of our Maple Primes community forum. In reviewing your question in the Maple Primes post I see there have been several updates over the last day. There is a final update that was just recently posted it appears to offer some additional guidance on the proposed solution of using Workbooks. There are however limitations currently to this functionality.

Regarding uploading of your package to Maple Cloud, we are currently checking with our second level support team on if this is possible and will get back you soon with more information.

Let us know if you have any further questions or concerns.

Regards, Brock, Manager Customer Success

Andreas Zieritz Apr 28, 5:24 AM EDT

Just wonder if you had any chance to look into that problem?

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Den 2020-04-22 16:53, skrev Maplesoft Support:

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Andreas Zieritz Apr 22, 10:53 AM EDT

Thanks for asking.

We are still in lockdown, but things are going the right way at least. Kindergarten are opening again this week, and at school classes 1-4 are starting next week. Which means that at least for one of my kids things are getting more normal again.

At work we still have a lot of staff doing homeoffice, me included. However more and more are coming back now. As we did have a lot of bad weather during the last weeks in addition, I finally had a little time to move on with our Maple worksheets. Actually I am quite happy what we have achieved so far. Doing the prerequisites for everything else is quite important.

I do have one question which I need a bit help at the moment, as I didn't get any help on mapleprimes yet.

This is regarding Maple Cloud.

The question is posted here: <u>https://www.mapleprimes.com/questions/229357-</u> Sharing-To-Maple-Cloud-With-Own-Libraries

Med vennlig hilsen Andreas Zieritz Sivilingeniør MScmob: (+47) 48 02 85 71

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Den 2020-03-31 10:41, skrev Elizabeth Lyon:

Hi Andreas,

I hope you and your family are well and staying safe at the moment given the circumstances.

We are now on lockdown but still working from home, if you or your colleagues need additional support please let me know we can always do online sessions if need be.

I look forward to catching up with you soon.

Kind regards

Liz

Elizabeth Lyon

Account Manager - UK, Ireland & the Nordics

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